



2244 W. McDowell Road • Phoenix, AZ 85009 • local 602.257.9591 • fax 602.340.8429 • 1.800.274.RACE

## New Return and Warranty Claim Form

When you place an order with Hughes Performance, our goal is to have a satisfied customer. If you receive a product that does not fit your application, or that does not work properly, please contact us so we can do our best to get you what you need.

All returns must be accompanied by this completed form and a copy of the original invoice, whether it was purchased directly from Hughes or through an authorized distributor. No refunds are available on parts purchased on EBay etc. Call for a RGA number and shipping instructions **BEFORE** returning anything. New, unused and non-modified parts may be returned within 30 days with no re-stocking fee, after 30 days a 15% restocking fee will apply.

### Please complete the following for new and warranty returns:

Name \_\_\_\_\_ Date \_\_\_\_\_  
 Street Address \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
 Telephone \_\_\_\_\_ Email \_\_\_\_\_  
 Product \_\_\_\_\_ Part # \_\_\_\_\_  
 Date Purchased \_\_\_\_\_ Purchased From \_\_\_\_\_

### New Returns:

- ✓ Call 602-257-9591 for RGA number. Please record that number here \_\_\_\_\_.
- ✓ Include a copy of this form and the original invoice inside the original packaging and write the RGA number on the outside of the box. Ship back prepaid and insured.

### Warranty Returns:

Nature of Defect \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_ Installed by \_\_\_\_\_

- ✓ This claim must be submitted along with a copy of your original invoice within 15 days of warranty work.
- ✓ Warranty claims are subject to approval by the Warranty Department.
- ✓ Please fax or mail this completed warranty claim form along with a copy of your work order and any supporting pictures in order to facilitate processing.
- ✓ Call for a RGA number prior to returning product, record that number here \_\_\_\_\_. **The RGA number must also be on the box of the item being returned.**
- ✓ Return following shipment instructions given when the RGA number was assigned.

Administrative use only (do not fill)	
Date Claim Received:	_____
RGA #:	_____
Total Parts Amount Approved:	_____
Freight Amount Approved:	_____
Invoice/Credit #:	_____